

Department of Defense

Casualty Notification

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Military Community and Family Policy



Casualty Notification

- DoD Policy for Deceased and Missing:
 - Families notified in a timely, dignified, professional, empathetic manner
 - Military Service assigns casualty officer
 - Report accurate accounting of death or missing status as currently known
 - Dignity and privacy of families protected
 - No information released until appropriate family members notified.



Who Is Notified?

- Individuals identified on record of emergency data
 - Primary Next of Kin spouse or parents, if single
 - Secondary Next of Kin normally, parents if service member is married
- Casualty as a result of hostile or terrorist action, the secondary Next of Kin informed in person by Military Service representative



Who Notifies?

 Military Service Headquarters identifies casualty officer in geographic proximity to primary and secondary Next of Kin

Casualty officer informs family

• Other military representatives such as, commanding officer, unit member or chaplain accompany the casualty officer



Reasons for Notification Delay

- Incorrect information on record of emergency data
- Unavailability of Next of Kin (e.g., vacation, business trip)
- Next of Kin live overseas
- Divorced parents



Guiding Principles

- Support for families first priority
- Timely notification

Accurate information

- Protection of family privacy
- Responsiveness to family needs and requests



Media Assistance

 Recognize Military Service responsibility to notify families of deceased/missing

 Judicious in releasing information on deceased/missing

Respect privacy of families

